

Troubleshooting the Tempo+



What do you need in a kit to troubleshoot the Tempo+?

- Speech processor test device
- Spare batteries (3x 675 zinc air batteries)
- Substitute cable
- Contact numbers
- Key to meaning of red blinking lights (see next page)



First things first

If you suspect that the processor is not working: switch it off, change all three batteries making sure that the contacts are clean. Switch the processor on.

Speech processor test device

Place the coil under the speech processor test device. The magnet will ensure that it is in the right place.

When you talk into the microphone, the red light on the speech processor test device should flicker in time with the speech.



If the light does not light up at all or the light is on continuously, try the following steps:

Adjust the volume control setting. Try speaking into the microphone again.

If the light does not flicker in time with speech:

Check the setting of the sensitivity control which should usually be set at 3 o'clock. Try speaking into the microphone again.

If the light does not flicker in time with speech:

Replace the existing cable with a substitute cable.

If the light does not flicker in time with speech:

Return the processor to the CI centre.

Red indicator light

There is a red indicator light on the front of the processor. Different blinking patterns indicate different problems.

I = light blinking · = no light blinking

I.I.I.I.I.	Continuous blinking	Replace dead batteries
...I...I...I...I	Single blinks with long pauses	A defect in the memory. Return device for repair.
II...II...II...II	Double blinks with long pauses	Failure of selected program or loudness. Select another program or different volume. Switch on and off again. Return device for repair asap.
III...III...III	Triple blinks with long pauses	Internal memory failure. Switch processor off and on again. If problem persists, return to Med-El for servicing.